

Proceeding on the continuous improvement process which has allowed TecnoMas to become an important reference in its market, and with the aim of enhancing its technical and human knowhow, TecnoMas has organized itself with a management system compliant with ISO standards 9001-2015 and below defines the principles of its own:

COMPANY QUALITY POLICY

 \triangleright TecnoMas customers must always be at the centre of our interest: our strategies must

be driven by their needs to guarantee the satisfaction of their implicit and explicit

expectations.

The market is an ongoing challenge and relations with the customer, suppliers and the

territory must be based on the respect, commitment and trust of all parties involved.

 \triangleright The involvement of the all team and their complete participation are a key strategic

element.

In line with the above, TecnoMas has set the following main target:

1. To gain the confidence of its customers by continuously seeking their satisfaction and

increase market shares.

2. To pursue the efficiency of production processes and the technological innovation.

3. To promote the development of the competences, to have and maintain skilled and

motivated human resources.

4. Punctually respect all applicable regulations.

5. Make all the necessary resources available to maintain an integrated quality management

system, according to the UNI EN ISO 9001 standards and apply its continuous improvement.

TecnoMas: High Tech - high Touch